

Welcome to Pasitea B&B

Dear Guests,

We are delighted to welcome you to our B&B. To ensure you have a pleasant and comfortable stay, please take a moment to review our house rules.

House Rules

1. **Inclusive Services:** Your stay includes the use of the room, TV, Wi-Fi, safe, kettle with tea and herbal teas, bathroom with accessories, breakfast, towels, and bed linen. Minibar items are charged at check-out with prices listed in each room. Bringing outside food is not permitted.
2. **Booking Information:**
 - For reservations and inquiries, please use Booking.com, email pasitea.serrasanbruno@yahoo.com, or call 320.0268157 / 388.3454326.
 - We will respond promptly with details and confirm your reservation after checking availability.
3. **Payment and Cancellation:**
 - Upon direct booking, payment details will be provided via email. Payment can be made via bank transfer or other methods.
 - No refunds for cancellations within 7 days of arrival or for early departures.
4. **Check-In/Check-Out:**
 - **Check-in:** Between 12:00 PM and 8:00 PM. Please notify us of your arrival time.
 - **Check-out:** By 10:00 AM to ensure the room is ready for the next guest. Late check-out incurs an additional night's charge.
5. **Identification:** A valid ID (passport, ID card, or driver's license) is required at check-in.
6. **Room Security:**
 - Use the in-room safe for valuables.
 - Always lock doors and windows when leaving.
7. **Liability:**
 - We are not responsible for loss, damage, or theft of personal items.
 - Guests are liable for any damage caused to the B&B property.
8. **Pets and Smoking:**
 - No pets allowed.
 - Smoking is prohibited in rooms and common areas.
9. **Room Maintenance:**

- Daily cleaning is included. Bed linen is changed every three days or upon guest change.
- Please use the waste bins provided, not the toilet, for disposing of non-flushable items.

10. Breakfast:

- Served from 8:00 AM to 10:00 AM. Notify us in advance for exceptions.

11. Service Interruptions:

- We are not responsible for service interruptions (internet, phone, water, gas, electricity) beyond our control.

12. Guest Conduct:

- Respect the peace and comfort of other guests. No external visitors or additional room occupants are allowed.

13. Key Cards:

- Return key cards at check-out. Lost cards incur a replacement fee.

14. Bicycle Rental:

- Bicycles are available for rent. Users must have adequate skills and assume full responsibility. Parents/guardians must authorize the use by minors.
- Use bicycles responsibly, adhering to traffic laws. No liability coverage is provided.

15. Acceptance of Rules:

- By staying with us, you accept and agree to comply with these rules.

Thank you for your cooperation. Enjoy your stay at Pasitea B&B!

The Management